

ACCES-AEPP Case Management Training Resources

These resources are a compilation of services shared by Case Managers from NYSED/AEPP funded Adult Education Programs. The NYC RAEN is not directly affiliated with any of these agencies and/or their services. These resources are intended solely to provide additional referral resources for Case Managers.

Legal Services:

[Cabrini Immigrant Services](#)- Cabrini Immigrant Services of NYC, Inc. (CIS-NYC) is a multi-service community and faith-based 501c(3) Board of Immigration Appeals (BIA) accredited agency that provides a broad range of culturally and linguistically appropriate services to immigrants, refugees, asylees, and their families. CIS-NYC was founded in 1999 and is located at the St. Frances Cabrini Shrine in Washington Heights. We are able to meet the unique needs of diverse immigrant populations through supportive services and concrete assistance which encourage economic independence and social empowerment, foster individual growth and development, and promote self-determination for immigrant families, children and youth.

[Emerald Isle Immigration Center – \(Queens & Bronx Office\)](#)

The Emerald Isle Immigration Center's highly qualified staff assists clients in many aspects of immigrant life and law.

[CAMBA](#)

For more than 20 years, CAMBA Legal Services has provided free, high-quality legal representation and advice to New Yorkers facing eviction or foreclosure, victims of domestic violence, help with citizenship, TPS and DACA matters, as well as consumer issues, including debt collection proceedings, and credit reporting problems

[Mobilization for Justice](#)

Offers free legal assistance to low-income New Yorkers throughout New York City to resolve legal problems in the areas of housing, foreclosure, civil, disability and aging rights, etc.

[Catholic Charities – Immigration Legal Services](#)

We provide legal consultations, representation and assistance to documented and undocumented immigrants. We also provide services with offices spanning from Manhattan, Staten Island, and the Bronx to Westchester, Dutchess, Ulster, Sullivan, Orange, Putnam and Rockland counties.

[Action NYC](#)

ActionNYC is for every immigrant New Yorker. The program offers all New Yorkers free, safe immigration legal help in a network of trusted community-based organizations at community sites, public health facilities, public schools, and libraries. Services are provided in your language.

[HANAC – Legal/ Immigration Services](#)

The program focuses on educating immigrants about their rights and responsibilities, as well as assisting them with all situations related to their immigration status, and the necessary procedures to become citizens, such as applying for Permanent residency, Deferred Action for Childhood Arrivals (DACA) Renewals, Work Permit Requests, Asylum, and Citizenship

[BPL – Legal/ Immigration Services](#)

Immigration consultations, legal services and information sessions are available with ActionNYC and Immigrant Justice Corps (IJC) at Brooklyn Public Library. Email: immigrantservices@bklynlibrary.org.

[Her Justice](#)

Her Justice is a nonprofit organization that provides free legal help to women living in poverty in New York City.

[NMIC – Immigration Services](#)

Housing Legal Services provide advocacy and legal representation for tenants with housing needs in court and through policy advocacy.

[NYC Mayor’s Office of Immigration Affairs](#)

The NYC Mayor’s Office of Immigrant Affairs (MOIA) promotes the well-being of NYC’s immigrant communities by advocating for policies that increase justice, equity, and empowerment

[New York Legal Assistance Group](#)- Founded in 1990, NYLAG is a leading civil legal services organization combatting economic, racial, and social injustice by advocating for people experiencing poverty or in crisis.

[Jewish Association Serving the Aging \(JASA\)](#)- is the go-to agency serving older adults in New York City, providing critical services to over 40,000 people annually. Founded 50+ years ago, JASA is a leading expert and innovator in aging services that recognizes the diversity among the aging population and honors older adults as vital members of society.

[Youth Represent](#)- Youth Represent uses legal services, policy advocacy, peer education, and other tools to build power and opportunity for Black, Latiné, and other youth of color who the criminal legal system and other systems of oppression harm the most.

[Immigration Equality](#)- Immigration Equality is helping to build a future where LGBTQ and HIV-positive immigrants and families are celebrated for making our country stronger. We are committed to creating a world where they can enjoy the freedom to live as their full selves and safe haven from violence

[Fifth Avenue Committee](#)

Tenant counseling, advocacy, and organizing at NHN educates tenants about their rights, helps them obtain necessary home repairs, combat rent overcharges and landlord harassment, apply for rental subsidies, and avoid eviction. This program

provides bilingual English/Spanish one-on-one tenant counseling, tenant rights workshops, and legal clinics.

[Legal Hand](#)

At Legal Hand, our trained non-lawyer community volunteers provide free legal information, assistance, and referrals to help you resolve issues that affect your life, in areas like employment, housing, family, immigration, domestic violence, and benefits, and prevent problems from turning into legal cases.

[ActionNYC](#)

ActionNYC is for every immigrant New Yorker. The program offers all New Yorkers free, safe immigration legal help in a network of trusted community-based organizations at community sites, public health facilities, public schools, and libraries. Services are provided in your language. Your immigration status does not matter.

You can call the City-funded, free and safe ActionNYC Hotline at 800-354-0365, or call 311 and say "ActionNYC," between 9AM to 6PM, Monday to Friday,

Physical / Mental Health Services:

[LiveOnNY](#)- We are a team of over 200 – clinicians, educators, social workers and more – united around the life-changing power of organ and tissue donation. We work tirelessly day and night, 365 days a year, to help save the lives of those in need of a transplant. We also provide support and comfort to donors and their loved ones throughout the donation process, and for years after.

[BMS Family Health and Wellness Centers](#)- The Brownsville Community Development Corporation (BCDC) was incorporated in 1974. Since its inception the corporation has offered a wide variety of services to the residents of Brownsville and surrounding neighborhoods.

[New York Psychotherapy and Counseling Center](#)- New York Psychotherapy and Counseling Center (NYPCC) is a non-profit, community-oriented mental health organization, licensed by the New York State Office of Mental Health. We provide exceptional services to children, adolescents and adults throughout the NYC area.

[National Alliance on Mental Illness- NAMI](#)- One in 5 Americans experience some form of mental illness in any given year. And 1 in 25 has a serious mental health condition such as schizophrenia, bipolar disorder, or long-term recurring major depression. NAMI-NYC provides education and support through our peer-led programs. We understand what you're going through, because we've been there. You are not alone.

[Community Consultation Center at Henry Street Settlement](#)- Henry Street Settlement Community Consultation Center's Drug Treatment Center, located in New York, NY, offers multiple levels of care, individualized treatment options, and accepts most health insurance.

[Tula Health and Wellness](#)- Every person has their own unique path to wellness, a specific combination of practices that leads you to optimal health.

[Always Fit 4 Lyfe](#)- Always Fit 4 Lyfe Wellness Program provides Wellness Classes that Strengthens YOUR MIND, BODY & SOUL.

Henry Street Settlement Community Consultation Center offers treatment options that are fully covered by most private insurance plans. Have our experts find out exactly where your health insurance is provided. Additionally, clients can self-pay

[The New Jewish Home](#)- The New Jewish Home is a comprehensive health care system for older adults. We provide health and rehabilitation care that meets the evolving needs of people as they age; we take pride in serving New Yorkers of all faiths, ages, races and genders.

[NYC Well](#)

NYC Well is your connection to free, confidential mental health support. Speak to a counselor via phone, text, or chat and get access to mental health and substance use services, in more than 200 languages, 24/7/365.

[The Floating Hospital](#)

The Floating Hospital has been a charitable institution in New York City since its formation in 1866—shortly after the end of the U.S. Civil War. Since then, it has relied on the generosity of patrons to support and maintain its mission of providing medical care and compassionate relief to the city's most vulnerable populations.

[Harlem Hospital](#)

NYC Health + Hospitals/Harlem provides a wide range of medical, surgical, diagnostic, therapeutic, and family support services to the residents of Central Harlem, West Harlem, Washington Heights, and Inwood.

[Odyssey Rehabilitation](#)

Odyssey Rehabilitation is a recognized leader in rehabilitation and wellness services in skilled nursing, assisted living and independent living facilities. We are continuously building upon our expertise of meeting the therapy and wellness needs of senior healthcare patients throughout the continuum of care. We are proud to offer a package of products, programs and services that are highly competitive and unique to the industry.

[NY Psychotherapy & Counseling Center](#)

New York Psychotherapy and Counseling Center (NYPCC) is a non-profit, community-oriented mental health organization, licensed by the New York State Office of Mental Health.

[Apicha Community Health Center](#)

We are committed to excellence and to providing culturally competent services that enhance the quality of life. We advocate for and provide a welcoming environment for underserved and vulnerable people, especially Asians and Pacific Islanders, the LGBT Community, and individuals living with and affected by HIV/AIDS.

[Charles B. Wong Community Health Center](#)

We are a federally qualified health center offering comprehensive primary care services to all, regardless of their ability to pay, their language, or their immigration history.

[Gouverneur Hospital](#)

Gouverneur Health is dedicated to ensuring that all New Yorkers have access to high quality care regardless of ability to pay, language spoken or immigration status

[Betances Health Center](#)

At Betances Health Center, providing our patients with the best quality care is our first priority. We offer state-of-the-art technology, and a warm, caring environment.

[Coney Island Hospital](#)

[MetroPlus: Insurance](#)

[NYPCC](#)

New York Psychotherapy and Counseling Center (NYPCC) is a non-profit, community-oriented mental health organization, licensed by the New York State Office of Mental Health. We provide exceptional services to children, adolescents and adults throughout the NYC area.

Financial Services:

[New York Financial Empowerment Center](#)- NYC Financial Empowerment Centers provide free, one-on-one professional financial counseling and coaching to help you reach your goals.

[MMCC](#)- The mission of MMCC is to improve the lives of Bronx and Manhattan residents with our dedication to humanitarian efforts; reaching out to a rich tapestry of cultures, building gateways to success through quality service and programs, building confidence, sustainability and working toward self-sufficiency for the individuals we serve.

[Carver Bank](#)

[Neighborhood Trust Financial Partners](#)

Neighborhood Trust is the nation's leading provider of effective, high-quality financial coaching services for workers. Our financial coaching services are available at a variety of institutions nationwide, including small businesses, nonprofits, unions, government agencies, and credit unions.

[NYC Department of Consumer and Worker Protection / Financial Empowerment Center](#)

Get FREE financial counseling in person or by phone. Book an appointment today: Visit nyc.gov/TalkMoney or Call 311 and say "Financial Counseling".

[Urban Upbound](#)

Urban Upbound is dedicated to breaking cycles of poverty in New York City public housing and other low-income neighborhoods.

[Grow Brooklyn](#)

Grow Brooklyn's one-on-one counseling is called Financial Capability, where you and your Counselor work towards specific goals either in creating sustainable budgets, building credit history, or establishing savings over time. Grow Brooklyn has been providing free tax preparation since 2002.

[Community Service Society \(CSS\)](#)

The Community Service Society of New York (CSS) has worked with and for New Yorkers since 1843 to promote economic opportunity and champion an equitable city and state. We power change through a strategic combination of research, services, and advocacy to make New York more livable for people facing economic insecurity. By expanding access to health care, affordable housing, employment, opportunities for individuals with conviction histories, debt assistance, and more, we make a tangible difference in the lives of millions.

- Education Debt Consumer's Assistance Program (EDCAP)- EDCAP helps student loan borrowers across New York State effectively manage their education debt and improve their financial health by **providing free, unbiased, one-on-one consumer assistance**. EDCAP's live-answer helpline is available at 888-614-5004 (M-F, 9 am – 4 pm). Borrowers can also seek assistance via email at edcap@cssny.org or through our website at edcapny.org.

Housing Services:

[Met Council on Housing](#)- The Metropolitan Council on Housing is a tenants' rights membership organization made up of New York City tenants who believe in our motto of "housing for people, not profit." We formed in 1959 to fight for a city where everyone has access to safe, decent, affordable housing.

[Erasmus Neighborhood Federation](#)- Erasmus Neighborhood Federation, Inc. (ENF), a community based not-for-profit organization funded by New York City and New York State and private foundations, has been serving the East Flatbush community for more than four decades.

[Asian Americans for Equality](#) - AAFE is nationally recognized as an innovative affordable housing developer and property manager; we have created more than 1,000 affordable rental units in Manhattan and Queens and provided over \$400 million in mortgage financing for first-time homebuyers.

[MOIA-Housing](#)

[WIN](#)

Win is the largest provider of family shelter and supportive housing in New York City. Services for homeless women and their children.

[Brooklyn NHS](#)

NHS Brooklyn is a 501(c)3 not-for-profit organization that creates and preserves affordable housing by providing opportunities for homeownership education, financial assistance and community leadership

[Make the Road NY \(Tenant Rights\)](#)

Our programs are designed to support families over years and even decades, first tackling crises – like an impending eviction or debilitating hospital bill – and then supporting community members to get on their feet, perhaps by training for a healthcare career or stabilizing their immigration status, and finally engaging clients and students in organizing to address root causes of our problems.

[HRA Home Base](#)

Homebase provides New Yorkers experiencing housing instability with various homeless prevention services and aftercare services to families and individuals exiting NYC DHS shelter to permanent housing.

[Family Justice Centers](#)

During business hours (M-F, 9am-5pm), you can call any New York City Family Justice Center (FJC) to get connected to free and confidential assistance for victims and survivors of domestic and gender-based violence, which can include sexual violence, human trafficking, stalking, and intimate partner violence

Safe Horizons

Safe Horizon is the nation's leading victim assistance organization, operating a network of programs across New York City communities and systems. We work with survivors of all forms of violence, including racism, to move from crisis to confidence

CAMBA-

Homebase: For other housing assistance from our Homebase program providing support for those seeking to remain in permanent housing, please contact Homebase by email at CAMBAHomebase@camba.org or call the following Brooklyn and Staten Island locations for Homebase remote assistance—there are no walk-in appointments:

- 1117 Eastern Parkway, 718-622-7323
- 1958 Fulton Street, 718-408-5756
- 2244 Church Avenue, 718-408-5766
- 120 Stuyvesant Place, 718-282-6473
- 209 Bay Street, 718-226-0496

New York City Office of Emergency Management (NYCEM):

<https://www1.nyc.gov/site/em/volunteer/nyc-cert.page>

If programs want emergency preparedness Ready NY presentations in Brooklyn, organizations can reach out to me directly at BKCoordinator@oem.nyc.gov and I can have the volunteer Division Chiefs reach out to schedule in-person or online presentations (or present them myself also).

Food Services / EBT:

[Center for Independence of The Disabled, NY](#)- Through the Nutrition Outreach and Education Program (NOEP), we help households to apply for the Supplemental Nutrition Assistance Program (SNAP, formerly food stamps). We help ensure that new applications are submitted and processed correctly and assist with recertification and other SNAP application issues.

[St. Benedict's Pantry](#)- A supplemental food/nutrition ministry, in support of the community. All are welcome. If you'd like to volunteer, please contact the church office for information.

[East New York Farms](#)- The mission of East New York Farms! is to organize youth and adults to address food justice in our community by promoting local sustainable agriculture and community-led economic development. East New York Farms! is a project of the United Community Centers in partnership with local residents.

We have been working with youth, gardeners, farmers, and entrepreneurs to build a more just and sustainable community since 1998.

[Hopeline Center](#) - Our mission is to intervene in the cycle of poverty by meeting the basic needs of vulnerable families and helping empower those living in the Bronx to become more self-sufficient and upwardly mobile.

[Community Impact Food Pantry](#)- Coordinators and volunteers staff a weekly Food Pantry on Mondays and Thursdays at Ford Hall on West 114th St, between Broadway and Riverside Drive. Fresh food and dry goods, donated by community groups, are provided to neighborhood families, homeless individuals and the elderly. Ford Hall also has a closet of warm clothes for our clients. We are always looking for clothing and houseware donations.

[Panther Pantry @BMCC](#)- BMCC students facing a food emergency can take home nutritionally balanced, non-perishable, and frozen food items. BMCC is a member of the College and University Food Bank Alliance (CUFBA). Advocacy and Resource Center staff connects students to sustainable food sources, primarily SNAP.

[Isaacs Center](#)- The Stanley M. Isaacs Neighborhood Center (Isaacs Center) is a non-profit, multi-service organization located on the Upper East Side of Manhattan focused on the needs of children and low-income families, out-of-school and out-of-work youth, and aging New Yorkers, including our isolated and homebound elderly neighbors

[Aunt Bertha](#)

Search for free or reduced cost help around food, housing, transit, job training and more.

[City Harvest](#)

City Harvest programs bring fresh, nutritious food to communities across the five boroughs, free of charge, to help feed New Yorkers who are experiencing food insecurity. We are working to feed our city, one day, one meal, and one New Yorker at a time.

[Harlem Food Bank](#)

Our Community Kitchen has served the Harlem community since 1984. We provide more than 100,000 free meals each month through our soup kitchen, food pantry and senior program.

Get Food NYC

USDA Hunger Hotline

<https://www.hungerfreeamerica.org/en-us/usda-national-hunger-hotline>

NYC Guides to Soup Kitchen and Food Pantries

<https://www.hungerfreeamerica.org/en-us/neighborhood-guides-to-food--assistance>

Benefits Access

<https://www.hungerfreeamerica.org/en-us/benefits-access>

List of all Programs

<https://www.hungerfreeamerica.org/en-us/ourprograms>

[Brooklyn Food Pantries:](#)

Camba Beyond Hunger Emergency Food Pantry
21 Snyder Avenue
Brooklyn, NY 11226
718.282.3082

Campaign Against Hunger

2010 Fulton St
Brooklyn, NY 11233
718.773.3551

Brooklyn Rescue Mission
919 Gates Avenue
Brooklyn NY 11221
917 426 3001

Church of the Ascension
Community Meal
122 Java St,
Brooklyn NY 11222
718-389-3831

Krakus Luncheon Club – Food for Seniors
176 Java Street,
Brooklyn NY 11222
Delivery to homebound at 11 am Contact: Beata Jakubawski Tel: 718-609-2795

Transfiguration Church – Food Pantry
263 Marcy Avenue,
Brooklyn, NY 11211
718-388-8773

Hispanic Federation/Southside United HDFC, Inc.
160 S 2nd St Basement,
Brooklyn NY 11211
718-599-1940

Iglesia de Dios de la Profecia
333 Union Avenue
Brooklyn, NY 11211
718-218-8567

Northside Senior Center – Food for Seniors (age 60+)
179 North 6th Street,
Brooklyn, NY 11211
Delivery to homebound available
Tel: 718-387-2316

[Goke](#)

622 Cortelyou Road,
Brooklyn, NY 11218
718-284-7479

[Food Bank for NYC](#)

To end hunger by organizing food, information and support for community survival and dignity. Food Bank For New York City has been working to end food poverty in our five boroughs for over 36 years. As the city's largest hunger-relief organization, we employ a multifaceted approach centered on helping low-income New Yorkers overcome their circumstances and achieve greater independence.

Employment/ Training/ Workforce Resources:

[Brooklyn Workforce Innovations-](#) BWI's mission is to empower low-income New Yorkers by creating living-wage employment opportunities and access to career paths. Our programs counter prevailing market inequalities, especially those based on race or gender, and contribute to a broader movement for economic justice.

[Brooklyn Job Corps Center-](#) We offer the skills you need to succeed in today's workforce, at no cost to you or your family.

[Brooklyn Navy Yard Development Corporation Employment Center \(BNYDC\)-](#) The Albert C. Wiltshire Employment Center connects local residents to jobs and careers available in the Brooklyn Navy Yard. Our team works with the 500+ businesses on the Yard to understand their staffing needs and connect them with talent. More than 2,500 individuals have found jobs through the Employment Center to-date. The Employment Center team connects candidates to job opportunities including full-time, part-time, temporary, and permanent positions in a diverse set of occupations and sectors.

[Jobs Plus at Henry Street Settlement-](#) Jobs Plus provides residents of the Lillian Wald and Jacob Riis Houses with opportunities to improve skills and build confidence to find and keep a job. Services are also available to those already employed who wish to advance in their career. In a supportive and encouraging environment, Henry Street's dedicated staff and close community partners work one-on-one with participants to help them achieve success and financial independence.

[Access NYC- Workforce 1 Centers](#)

[Doordash delivery jobs](#)

[Uber delivery jobs](#)

[Coop Tech](#)

For over 30 years, The School of Cooperative Technical Education is a half-day vocational program that offers students hands on training in a variety of in demand and cutting edge trade areas. Coop Tech serves approximately 1,500 students who are 17 to 21 years of age

[JobBank.com](#)

Mission: Provide the best of class employment services to job seekers, employers, and recruiters.

[NYPL Virtual Career Services](#)

[Bottomless Closet](#)

The Bottomless Closet experience is all about making women feel confident, prepared, and empowered to ace their job interviews, start that new job, and begin their journey to self-sufficiency. Upon arriving at Bottomless Closet, each woman is paired up one-on-one with a volunteer career coach who will handle the duration of the appointment. They will begin in the boutique, where they can pick out professional clothing, shoes, and accessories that will help them give a sparkling first impression. During the second half of the appointment, they will sit down together and review their resume to make sure it best reflects their individual skills and qualifications

[Grant Associates](#)

Grant Associates is one of the largest workforce development organizations in North America. Since opening our doors in 1997, our innovative programs and solutions have advanced the

goals of the workforce, businesses and local economies in communities across the United States.

[Brooklyn Center for Educational Opportunity](#)

BEOC career and short term programs prepare students for state or national industry certification credentials and entry-level jobs. Students who do not have industry related experience can access internship opportunities to gain on the job training and experience. While enrolled, students engage in career development activities with career advisors, and can participate in internships and externships for employment experience while in school

[Workforce 1 Career Centers – All 5 Boros](#)

[Nontraditional Employment for Women \(N.E.W.\)](#)

Nontraditional Employment for Women (NEW) prepares, trains, and places women in careers in the skilled construction, utility, and maintenance trades, helping women achieve economic independence and a secure future for themselves and their families. At the same time, NEW provides a pipeline of qualified workers to the industries that build, move, power, green, and maintain New York.

[Business & Career Services @ Brooklyn Public Library](#)

BPL's new Business & Career Center has opened! We look forward to welcoming you to our new space for entrepreneurs, freelancers, job seekers and anyone seeking a secure financial future.

Located on the second floor of [Central Library](#), the Business & Career Center features a coworking area, laptops for loan, access to online resources and books on business, careers and personal finance.

Resources for Several Services

[National Resource Directory](#)

[COVID-19 Resources](#)